

Olitiko Safaris – Terms & Conditions

1. Booking & Reservations

All bookings must be confirmed in writing via email or signed booking form.

A 30% deposit is required at the time of booking to secure your safari or tour.

The balance must be paid no later than 30 days before the start of the safari.

Unconfirmed bookings may be released after the deposit deadline.

2. Payments

Payments can be made via bank transfer, credit card, or mobile money (fees may apply).

Bank charges or transaction fees are the responsibility of the client.

All prices are quoted in US Dollars (USD) unless stated otherwise.

3. Cancellations & Refunds

Cancellations must be made in writing and will be subject to the following charges:

- 60+ days before safari: 10% of the total cost.
- 30–59 days before safari: 30% of the total cost.
- 15–29 days before safari: 50% of the total cost.
- 14 days or less: 100% of the total cost (no refund).

Refunds will exclude any bank charges, credit card fees, or non-refundable expenses already incurred.

4. Alterations to Tours

Olitiko Safaris reserves the right to change itineraries, accommodation, or transport if circumstances beyond our control demand it.

We will always aim to provide an equal or better alternative.

5. Health & Fitness

Clients must inform Olitiko Safaris of any medical conditions, dietary needs, or mobility issues prior to booking.

Safaris often involve long drives on rough roads; clients should be physically able to handle the experience.

6. Government Taxes & Park Fees

All prices include the current Tanzanian VAT and park fees.

If the government increases park fees, concession fees, or taxes, clients will be required to pay the difference.

7. Child Policy

Children are welcome on our safaris; however, some lodges and camps have age restrictions (usually 6–12 years minimum).

Discounts for children may vary based on accommodation rules.

8. Force Majeure

Olitiko Safaris will not be held responsible for delays, cancellations, or changes caused by events beyond our control, including but not limited to:

- Natural disasters, extreme weather, or epidemics.
- Civil unrest, strikes, or government actions.

9. Complaints & Disputes

Any complaint must be reported to your guide or Olitiko Safaris immediately for resolution.

If not resolved on the spot, clients must submit a written complaint within 14 days of returning home.

Tanzanian law governs these Terms & Conditions, and disputes will be settled under the jurisdiction of Tanzanian courts.

10. Acceptance of Terms

By confirming a booking with Olitiko Safaris, the client acknowledges that they have read, understood, and agreed to these Terms & Conditions.