

CANCELLATION AND REFUND POLICY

RAMESA ADVENTURES does not charge cancellation fees for trips Canceled at **least 45 days** before the departure date.

However, cancellations done **less than 45 days** to the departure date will attract Penalties as follows;

44-30 days before departure – 20% of the total amount

29-14 days before departure – 50% of the total amount

13-0 days before departure – 100% of the total amount

These penalties aren't imposed by us but rather by the hotels that we book our Clients. We normally strive to book accommodation early so as to make sure our Clients secure the accommodations in their itineraries.

In case of a cancellation at **least 45 days** before departure **RAMESA ADVENTURES** will make a restitution refund of the paid amount less the Transferring cost.

We encourage our clients to cancel early enough and consider **postponing their tours for up to 3 years** in order to avoid the penalties.

If a booking requires down payment or full payments at hotels and/or airline tickets in order to secure the booking, **a down payment of at least 50% is requested at the time of the booking before we can confirm the requested hotels and/or flights.**

Booking is 100% confirmed by **RAMESA ADVENTURES** when a down payment of 50% is received into our bank account. The remaining 50% should be paid in full **4 weeks before departure on safari.**

Thank you for your cooperation!