

Welcome to RUBI Tanzania Adventures

Your Journey Begins Here!

We're excited to help you explore the incredible beauty of Tanzania — from the world-famous Serengeti and Ngorongoro Crater to the majestic Mount Kilimanjaro and the turquoise beaches of Zanzibar.

To make sure your adventure goes smoothly from the very start, we've outlined our **easy and transparent booking policy** below. It's designed to give you confidence as you plan your trip of a lifetime.

Booking Your Adventure

Booking with RUBI Tanzania Adventures is simple and personal.

- 1. Get in Touch**
Send us your travel dates, group size, and preferred itinerary. We'll create a tailor-made proposal just for you.
- 2. Confirm Your Tour**
Once you're happy with the plan, a **30% deposit** will secure your booking. The remaining balance is due **30 days before** your adventure begins.
- 3. Final Details**
After payment, we'll send you a full tour confirmation, packing list, and all the info you need to prepare.

Payment Made Easy

We accept:

- Bank transfers (international and local)
- Credit/debit cards (small processing fee may apply)
- Mobile money (for East African clients)

All prices are quoted in **USD** unless otherwise noted. Need help with currency conversion or transfers? We're here to guide you.

Email: info@rubiadventures.com, website: www.rubiadventures.com
Tel: +255 766 431758

Cancellation Terms

We understand that plans can change. If you need to cancel, here's what to expect:

- **More than 60 days** before trip: Full refund minus a 5% admin fee
- **31–60 days:** 50% of your deposit retained
- **15–30 days:** 50% of total trip cost retained
- **14 days or less:** No refund available

Tip: We highly recommend purchasing **travel insurance** to protect your trip investment in case of emergencies.

Changes to Your Trip

Want to adjust your dates or itinerary? No problem! We'll do our best to accommodate your changes (subject to availability). Just let us know as early as possible.

Travel Insurance Is Essential

Your safety and peace of mind is our top priority. Please ensure you're covered for:

- Trip delays or cancellations
- Medical emergencies
- Lost luggage
- Unexpected interruptions (including COVID-related issues)

Before You Travel

Please make sure your **passport is valid for at least 6 months**, and check for:

- Visa requirements
- Vaccination certificates (e.g. Yellow Fever)

We'll guide you on what's needed based on your destination and nationality.

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Our Promise to You

At RUBI Tanzania Adventures, you're not just a tourist — you're a valued guest. Our experienced local guides, hand-picked accommodations, and personalized service mean you can relax and fully enjoy every moment.

Responsible Travel

We love Tanzania and want to preserve its beauty. That's why we travel responsibly — respecting local cultures, supporting communities, and protecting wildlife. When you book with us, you're part of that mission.

Need Help? Just Ask!

We're with you every step of the way — before, during, and after your trip.

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Based in: Arusha, Tanzania