



+267 72 292 766



tshepo@earthtravel.co.bw



Plot 22245, Sedie Ward
Maun, Botswana



TERMS & CONDITIONS

1. BOOKINGS

Reservations Contact:

✉ tshepo@earthtravel.co.bw

☎ +267 7229 2766

- All reservations must be submitted in writing via email.
 - Provisional bookings are held for **7 days only**, after which they may be released if not confirmed.
 - A **30% non-refundable deposit** is required to confirm all bookings.
 - A final **rooming list is required no later than 30 days prior to arrival**.
 - Special dietary requirements must be communicated at least **30 days prior to arrival**.
 - All rates are subject to availability and may change until booking is confirmed.
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2. TERMS OF PAYMENT

- A **30% non-refundable deposit** is payable within **24 hours** of confirmation.
 - Full payment is required **60 days prior to travel**.
 - Bookings made within **30 days of arrival require full immediate payment** upon invoice.
 - Failure to meet payment deadlines may result in automatic cancellation, subject to cancellation policy.
 - A **5% surcharge applies to all credit card payments**.
 - Proof of payment must be emailed for all transactions.
 - All bank charges are the responsibility of the client.
 - Payments must be made in the currency stated on the invoice.
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3. CANCELLATION & AMENDMENT POLICY

- All cancellations and amendments must be submitted in writing and acknowledged by Earth Travel Safaris.
- A booking is only considered cancelled or amended once written confirmation is issued.

Cancellation fees apply as follows:

- **20% of total booking value** once booking is confirmed, **91 and more days prior to travel.**
- **50% cancellation fee** for cancellations between **90 and 31 days prior to travel.**
- **100% cancellation fee** for cancellations within **30 days of travel or no-show.**

No refunds will be issued for unused services due to delays, strikes, weather disruptions, or any circumstances beyond our control.

4. LIABILITY

Earth Travel Safaris shall not be held liable for any injury, loss of life, illness, accident, loss of property, or damage incurred during travel.

Clients may be required to sign indemnity forms upon arrival at lodges or during participation in safari activities.

Participation in all activities is at the client's own risk.

5. FORCE MAJEURE

Earth Travel Safaris shall not be held liable for failure to perform obligations due to circumstances beyond reasonable control, including but not limited to:

- Natural disasters (floods, earthquakes, extreme weather)
 - Fire or explosion
 - War, terrorism, or civil unrest
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- Government restrictions or travel bans
- Epidemics or pandemics
- Labour disputes or industrial action (excluding our own staff)
- Utility failures or infrastructure breakdowns

In such cases, both parties will make reasonable efforts to reschedule or provide alternative arrangements where possible.

6. INTERNAL / CHARTER FLIGHTS & TRANSFERS

- Earth Travel Safaris is not liable for delays, cancellations, or disruptions caused by aircraft mechanical issues, weather conditions, or airstrip restrictions.
- Flight schedules are subject to change without prior notice.
- Clients must arrive at least **1 hour before departure**. Late arrivals may result in forfeited seats without refund.
- All flights are charged on a **per-seat basis**, and may include unscheduled stops or additional pickups.
- Quoted prices are subject to aircraft availability at the time of confirmation.

Fuel & Pricing Adjustments:

- Flight and transfer rates are subject to fuel price fluctuations.
 - Earth Travel Safaris reserves the right to adjust prices without prior notice if fuel costs, taxes, or third-party charges increase.
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7. TRAVEL INSURANCE (MANDATORY)

Comprehensive travel insurance is **strongly recommended and considered essential**.

Coverage must include:

- Medical emergencies
- Trip cancellation and interruption
- Flight delays and missed connections
- Emergency evacuation
- Loss of baggage and personal belongings

Earth Travel Safaris shall not be responsible for additional costs arising from situations covered under travel insurance.

8. CHILDREN / MINORS TRAVELLING

All travel involving minors is subject to strict documentation requirements in line with regional and international travel regulations.

8.1 Required Documents (Minors under 18)

Clients travelling with children must carry:

- Valid passport for each child
- **Unabridged birth certificate** reflecting both parents' details
- If travelling with one parent only:
 - A **notarised consent letter** from the non-travelling parent
 - Copy of the non-travelling parent's ID/passport

8.2 Additional Requirements (where applicable)

- Court orders granting travel permission (if parents are divorced or separated)
 - Death certificate of a deceased parent (if applicable)
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- Adoption papers (if relevant)

8.3 Responsibility

- It is the client's responsibility to ensure all documentation complies with airline, immigration, and border requirements.
- Earth Travel Safaris accepts no liability for denied boarding or entry due to incomplete documentation.

9. GENERAL CONDITIONS

- All itineraries are subject to availability at time of booking.
- Earth Travel Safaris reserves the right to substitute accommodation or services with alternatives of equal standard if necessary.
- Prices are subject to change until full payment is received.

