



IMPORTANT CONDITIONS

- Park / Conservancy Fees may change (government and organizations change this and we have no control over this), and any change will be applicable as an additional cost
- Fuel Levies may be applied if there is any major change in fuel prices
- All bookings are subject to availability at time of receipt of deposit

PAYMENT & CANCELLATION POLICY

Please read through our policy carefully to avoid any misunderstandings .

- A 50% deposit of the total amount is required to confirm the booking and the complete payment has to be cleared 60 days prior to the booked date.
- Credit Card payments attract a 5% charge.

On accommodation & transportation:

- If canceled 60 days or more prior to arrival date, 100% of the amount deposited shall be returned to the client, bank charges borne by the client.
- If canceled 30 days to 44 days prior to arrival date, 70% of the amount deposited shall be returned to the client, bank charges borne by the client.
- If canceled 30 days or less prior to arrival date, 20% of the amount deposited shall be returned to the client, bank charges borne by the client.
- If canceled 7 days or less prior to arrival date, no refund will be issued.

On extra activities (balloon safari, village visits): Payment needs to be deposited into the stated accounts or paid at camp 1 day prior to the date of activity.

- If canceled 48hrs before the activity, 80% of the amount deposited shall be returned to the client, bank charges borne by the client.
- If canceled on or just before the date of the activity, no refund will be issued.

Thafari Tours & Travel shall not be liable for any loss either in part or in full for booked services due to failure to adhere to the above terms

THAFARI TOURS & TRAVEL

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